



**Highway Licensing
& Permits
Software as a Service**



Global experts in
offence processing
software

StarGO is the complete end-to-end software solution for managing highway licensing and permits. The system can be fully hosted so that local government can optimise the application, approval, issuing and enforcement of any permit or licence. StarGO includes: easy online permit applications, a smartphone app for the officer to check compliance and the automated issuance of Fixed Penalty Notices and reminders.

Easy permit application for the public

- Create an online account to apply, renew and pay for highways permits and licences
- Upload documentation to support permit applications
- Ability to purchase different types of highways permits
- Shopping basket to purchase multiple permits at the same time
- View existing permits and their expiry dates
- View the status of ongoing permit applications
- Purchase permits for the specific time period required

Issue permits and licences for:

Street Cafés	A-Boards	Skips
Scaffolding	Hoarding	Smoking Enclosures
Canopies	Cranes	Containers

plus many more...



Back office for managing permits...

- Reminders sent prior to permit expiration
- Automatic permit renewals if required
- Integration with payment providers e.g. World Pay
- Email confirmation of virtual or paper permits
- Deploy officers to locations with expired permits

....and FPNs

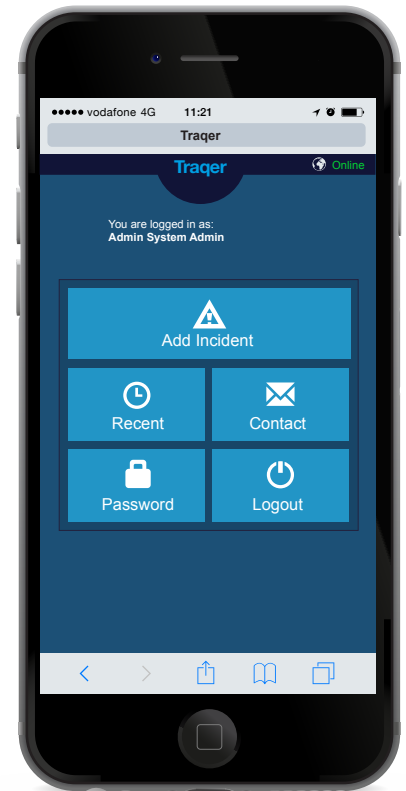
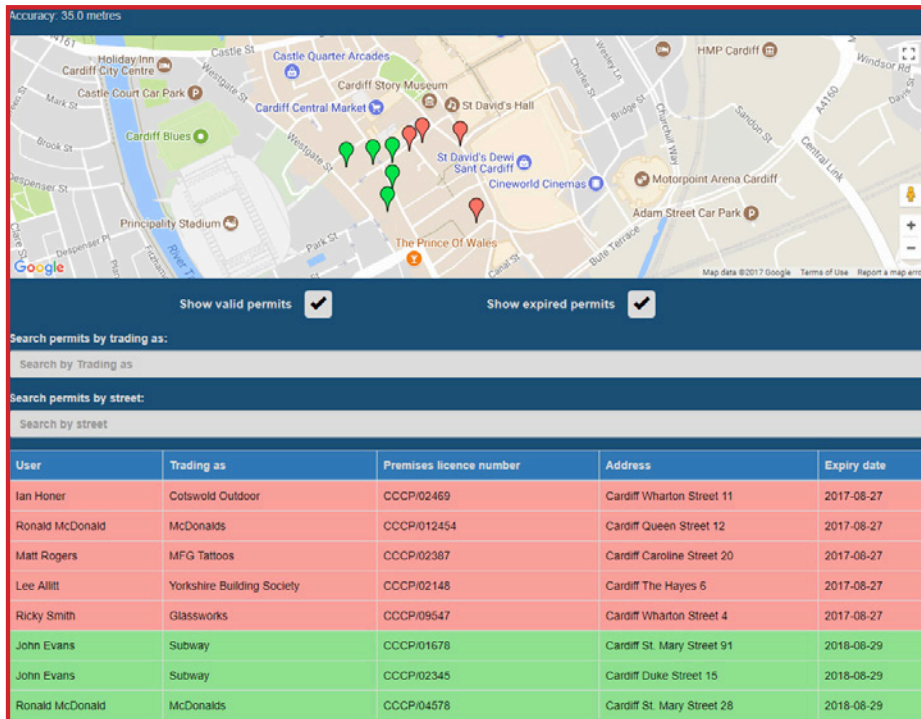
- Automated case management and follow-up
- Appeals management and debt recovery process
- Report builder for detailed management information
- Customisable templates with Outlook and Word plugins

Key Benefits

- One solution for issuing permits and permit enforcement
- Minimal setup time and deployment costs
- Reduce staff processing costs as no re-keying of data
- Monitor and maximise staff performance
- Quick production of court files



Traquer is a mobile ticketing application that allows enforcement officers to use the latest smartphone technology to view, in real-time, if an obstruction on the highway has a valid permit or licence. FPNs can be issued and printed on-the-spot if a permit has not been purchased or is invalid.



Smartphone App

- Track valid/invalid permits whilst out in the field
- Targeted enforcement
- Issue an FPN if a permit does not exist
- View expired permits on smartphone map
- Customisable location rules
- Geo-tagging to pinpoint location to issue an FPN
- Quick address integration for instant address validation
- Use in-built camera to gather evidence
- Bluetooth or wireless printing to portable printer



Key Benefits

- Eliminates errors and costs associated with manual ticketing
- Automatically transfers data to the back office resulting in no lost records
- Reduces processing time
- Reduces labour costs of processing paper tickets
- Allows officers to spend more time on patrol
- Minimal deployment costs

StarGO Features

Automation

- Reduces the amount of manual repetitive tasks
- Enables the processing of more permits with fewer staff
- Increased accuracy ensures that each permit application is dealt with swiftly and fairly
- Overall costs are reduced leading to a quick ROI
- Customer is able to self-serve to purchase permits through the online portal

Flexible

- The software can be configured to adapt to the client's business processes
- Workflow can be changed to meet new regulations and legislative requirements
- Custom fields can be created to store any information required
- Facilitates part payments of FPNs
- Virtual or printed permits can be issued to the public

Web-Based Hosted Back Office

- Client only needs a compatible web browser to use StarGO therefore no software needs to be installed on the local workstation
- Allows users to access the application from any computer with a broadband connection
- Very little IT support required for workstations
- Built on latest .net platform so it is future proofed
- Work from anywhere to give flexibility to your staff to work from different offices or from home

Back Office Efficiency

- More efficient than a paper based system. Data can be accessed from various sources and users
- Single solution for all enforcement processing
- Full document management capability to realise the paperless office
- Web based architecture means that the system runs quickly over a broadband connection
- Intuitive interface ensures fast processing of violations through image verification and automatic document printing
- Integration with payment gateways
- Fast and easy routes for procurement

Traqer Features

Automation

- StarTraq does not supply mobile hardware. The local authority can use their existing smartphone technology
- The application works using a mobile phone's web-browser, this means that multiple users can use different mobile devices
- Integrates with StarGO
- Eliminates re-keying of data

Flexible

- Customisable interface that allows field names to be changed
- It uses a mobile device's GPS data to pinpoint an exact permit location and display it using Google Maps
- Search for permits in a particular street
- Postcode lookup to verify address of offender
- Geo-location data to assist the completion of FPNs
- White/blacklists supported

Web-Based Smartphone Application

- The operator only needs a compatible mobile web browser to use the application therefore a download from an app store is not required
- Violation data can be cached in the device's web browser, allowing the app to work without an internet connection to store data
- Allows users to access the application from any smart handset with a 3G/4G connection
- Very little IT support is required for roll out and support as users only need to be sent a link to install/update the app

System Reporting

- Inbuilt reporting tool allows for flexible reporting for StarGO and Traqer from a management perspective
- Reports are easy to create and customise on the fly, which enables users to locate the information they need
- Drag & Drop fields and complex filtering enables sophisticated reports

System Support

- Dedicated UK based team giving telephone and email support
- Call logging to ensure each case is dealt with in a timely fashion
- All cases responded to within 4hrs
- Listen to customer requests for future feature developments
- No need to support locally installed applications on mobile devices